

Release Notes for Dominion® KX III & IV User Stations Version 4.2.1 CommandCenter Release 9.0 Integration Release (July 2020)

Supported User Station Models: DKX3-UST and DKX4-UST

Supported Dominion KX Models:

DKX3-108, DKX3-116, DKX3-132, DKX3-216, DKX3-232
DKX3-416, DKX3-432, DKX3-464, DKX3-808, DKX3-816, DKX3-832, DKX-864
DKX2-101-V2 (End-of-Sales June 2019)
DKX4-101

Compatibility Overview:

- To upgrade, the User Station must be running an installed version of 4.2
- Release 3.2 (or above) required on the Dominion KX III multi-port models.
- To integrate with CommandCenter, CC-SG firmware version 9.0 is required

User Station Overview

The Dominion KX III & IV User Stations are self-contained appliances that provides users with high-performance IP access to remote servers and workstations connected to the KX III & KX IV KVM-over-IP switches, with optional CommandCenter integration. Additional access methods now supported: VMware virtual machines, limited web browser links and access via RDP, VNC & SSH. Perfect for labs, studios, control rooms, offices and data centers, either user station is easy to deploy using standard Cat5/6 cabling and Ethernet/IP technology. The User Stations have a powerful desktop user interface that is flexible and productive. Supporting multiple KVM-over-IP sessions over 1 to 3 monitors, users can simultaneously access, view and control 8 or more servers.

The Dominion KX IV User Station is a new, more powerful hardware version of the KX III User Station. It provides users with high-performance IP access to remote servers and workstations connected to the KX III & KX IV KVM-over-IP switches, with optional CommandCenter integration. The KX IV User Station is up to 3 times more powerful than the KX III User Station, supporting up to three connected monitors. It is recommended for customers using the DKX4-101, 4K video sessions, multiple KVM-over-IP sessions and three connected monitors.

Firmware Overview

User Station Release 4.2.1, based on Release 4.2, has been created to support User Stations integrated with CommandCenter Secure Gateway (CC-SG) Release 9.0 (July 2020). No previous release should be used with CC-SG Release 9.0. User Station Release 4.2 should be used with CC-SG Release 8.0.

Dominion KX User Station Release 4.2 Features

- **CC-SG Release 9.0 Integration.** Release 4.2.1 should be installed on User Stations integrated with CC-SG Release 9.0.
- **Hotkeys for Other CC-SG Target Systems.** Ability to assign hotkeys and port-specific settings to multiple types of CC-SG targets. Previously this was only supported for targets connected to Raritan KVM switches.
- **Added Link to Raritan Privacy Statement.**

Documentation:

The following user documentation is available for the Dominion KX User Stations:

Dominion KX User Station Guide – guide to the User Station’s user and administrative features.

Dominion KX User Station Quick Setup Guide – initial setup of the KX User Stations

The User Station documentation is available from the Raritan.com website: www.raritan.com. Please go to the Support page, and then select “Dominion User Station” in the “Choose a Product” box. The User Station documentation is shown by release, so click on the appropriate release.

Online Help

An Online Help System is available. On the User Station Desktop, click on Main Menu > Help > User Manual and the Online Help system will launch. You can browse to the appropriate topic via the Contents, Index and Search. The entire Dominion KX User Station guide is available, including text and images, with an extensive set of links.

Online help is also available from raritan.com in the Support section for the Dominion User Stations, as described above.

Compatibility Information

1. To upgrade to Release 4.2.1, the User Station must be running User Station Release 4.2.
2. This Release is certified to work with (1) Dominion KX IV - 101 switches when loaded with Release 4.0 and above and, (2) the Dominion KX III switches when loaded with KX III Release 3.2 and above. It also works with the single port, single user DKX2-101-V2 (end-of-sales June 30, 2019) KVM-over-IP switches.
3. The User Station does not work with the Dominion KX, KX II, LX, LX II, KSX II or other Raritan IP switches.
4. The User Station integrates with Raritan’s CommandCenter Secure Gateway version 8.0.

Important Notes and Information

Please be aware of the following important information about the KX User Stations.

1. **CC-SG Integration.**
 - a. Not all CC-SG interface methods are supported at this time. Currently KVM interfaces for servers connected to Dominion KX III and KX2-101-V2 switches, as well as VMware virtual machines (new), RDP, VNC and SSH nodes are supported.
 - b. CC-SG proxy mode is not supported for VNC, RDP or SSH interfaces. Connections to VNC, RDP or SSH interfaces is not logged by CC-SG.
 - c. As the CC-SG integration is new, there are some restrictions, for example port scanning. See the User Station documentation or contact Raritan customer support. These restrictions may be removed in future releases.
2. **Ultra HD 4K Video.** 4K video has four times the number of pixels as high definition video (1080p)! For the best 4K performance, utilize the new KX IV User Station (DKX4-UST). For 4K video on the KX III User Station, for best video performance, connect to the monitor(s) using a DisplayPort cable, not HDMI.

3. **Web Browser Access.** Web access is an initial, simple and limited capability focused on the User Station Remote Control feature and access of administrative user interfaces of devices such as Dominion KX III and KX IV. Many modern web features are not supported: certificate checking, file downloads/uploads, audio, videos, Java, plugins, popups, etc. The feature is disabled by default; the administrator must enable the feature. Check the documentation for more information.
4. **VNC/RDP/SSH Interfaces.** RDP and SSH interfaces are not highlighted in the Navigator when connected. VNC is. In the Navigator, targets with multiple access interfaces of RDP/SSH do not show the menu options of "open in current" and "close." VNC does. If no credentials are provided for a RDP target, then no RDP window will launch when selected from the Navigator.
5. **Port Scanner.** When running the Port Scanner on the secondary monitor for very long periods of time, if the scanner pauses, then close and re-open the scanner or click on the Pause button and then click on the Play button.
6. **Default Admin Password.** It is now mandatory to change the default password upon initial login.
7. **Two Types of User Credentials.** There are two types of user credentials (login/password) used by the User Station: **(a)** credentials to log into the User Station, and **(b)** credentials for the KX III switches to be accessed.

User Station credentials allow entry to the User Station and also determine the permissions for User Station administrative tasks. These credentials are created by the KX User Station Administrator.

User credentials entered for KX III switches determine which servers connected to the KX III you can access, as well as the associated permissions such as virtual media and remote power control.

When using CC-SG integration, login credentials and credential for the KX III switches come from the user's CC-SG credentials. These need not be configured on the User Station.

If the LDAP Single Sign-On feature is being used, then LDAP is used for the KX III credentials.
8. **User Credentials Per User.** KX III user credentials are saved on a per-user basis. Unless CC-SG or LDAP Single-Sign-On is used, each user must enter and save their own KX III user credentials for each KX III switch to be used.
9. **FIPS 140-2 Mode.** If you are enabling the FIPS 140-2 encryption module, please be aware of the following:
 - a. You must install the trusted device or root-certificate of each KX III KVM switch on the User Station to connect to servers on those KX III switches.
 - b. LDAPS connections, which use encrypted LDAP connections, do NOT use the FIPS 140-2 cryptographic module in this release.
 - c. Cannot connect to a server on KX3 if only TLSv1.2 is selected.
10. **User Blocking Feature.** If you enter incorrect user credentials for a KX III switch, and the "User Blocking" feature has been enabled, you will be automatically blocked by that switch because the User Station will try the connection multiple times. Contact the administrator of the KX III switch if this occurs.
11. **Don't Pull the Plug!** Do NOT turn off the User Station by pressing the Power button on the User Station or unplugging the power cord, because such operations could possibly corrupt the User Station database.
12. **Video Notes.** While there are three video ports on the KX III User Station, only one or two monitors can be connected to the User Station. KX IV User Stations supports up to 3 monitors. DisplayPort and HDMI transmit both video and audio signals. Your monitor must support the audio transmission if audio is wanted.
13. **Audio Notes.** If you do NOT select the "Auto Connect Audio" checkbox, you can manually establish the audio connection after accessing a KVM port.

14. **Networking Notes.** The User Station's default network configuration is set to Automatic (DHCP). If static addressing is wanted, then you must manually configure the network settings prior to adding KX III KVM switches. Do not change the default TCP/IP ports for HTTPS and Discovery on the KX III switch.
15. **Dual LAN Ports.** You can connect the two LAN ports of the User Station to the same or different subnets. If you have connected both LAN ports to the network(s) when turning on or restarting the User Station, the User Station selects one of the network connections as the default one. However, if you change the network settings of either or both connections, the "final" one that is changed will automatically become the default connection. Note: You can identify the default connection in the Connection Information dialog.
16. **Ctrl+Alt+Del.** If you physically press Ctrl+Alt+Del using the keyboard connected to the User Station, the command is first intercepted on the User Station, instead of sending the key sequence to the target server. To send to the target server, use the Ctrl+Alt+Del macro button on the KVM Client Window or modify the hotkey for Shutdown in the Desktop Settings.
17. **Virtual Media.** It is highly recommended to first "safely remove" or "eject" the virtual media drive that you want to disconnect from the target server. If you have enabled the read/write mode, it may result in data loss if you do not perform this operation.
18. **Software Downgrades.** The software update feature only permits software upgrade, not downgrade. If a software downgrade is required, please contact Raritan Technical Support. It is strongly recommended to back up all data prior to a software update. Do not power off the User Station during the software upgrade.
19. **Tiering and Blade Servers.** The User Station does not currently support blade server or tiered ports on the KX III switch.
20. **Serial Ports.** These hardware ports on the User Station are currently not used.
21. **Online Help.** The three buttons for email this page, send feedback and print this page are for use on the Raritan website and do not operate on the User Station.

Firmware Upgrades

Note: to upgrade to Release 4.2.1, the User Station must be running Release 4.2.

Raritan provides new firmware upgrade releases that contain software enhancements, new features, and improvements. These upgrades are available on the Raritan Website: www.raritan.com. Please go to the Support page and click on Dominion User Station in the "Choose a Product" button.

Locate the latest KX User Station entry for the new firmware release and download it.

Consult the KX User Station User Guide for firmware upgrade instructions.

Please read the Release Notes of the new firmware release before proceeding with the update.

If you have any questions, please contact Raritan Technical Support for assistance.